



## POLICIES

Your Tracking Number # \_\_\_\_\_

Your Name \_\_\_\_\_

### Cores/Exchange Units:

Cores are due to Van Steel within 30 days of **M**  **Day**  **2020.**

Because both the quality and quantity of used rebuild-able parts (cores) are diminishing, Van Steel needs your cores in return so we can fulfill the next customer's order in a timely manner. All cores must be returned to Van Steel within 30 days from the date above to be eligible for a full refund. **Beyond 30 days, a 50% late fee may be assessed.** Please call **1-800-418-5397** with questions. Core refunds are based on rebuild-able parts. Dimensional exactness and surface smoothness are part of the refund criteria. The Core refund will be reduced based on the parts that are not within spec. *Allow 2-3 weeks to process cores, 4-5 weeks to receive your core refund if ordered direct through Van Steel.*

**Please ship your cores to: Van Steel Inc., 12285 West St., Clearwater, FL 33762**

### Damaged Items and Insurance:

All items are insured and are charged to the customer's invoice. Delivery of the products in good condition is the responsibility of the carrier. If any items arrive in damaged condition, the customer must notify the carrier immediately. The carrier will make a report and take the necessary steps to settle the claim.

### Returns or Exchanges:

Advance notice of returned merchandise must be given Van Steel. A copy of the original invoice must accompany all refund merchandise. Returns must be made within 20 days from the date of shipping. A 20% restocking fee will be charged on all returned merchandise shipped correctly by Van Steel but not wanted by the customer. All shipping charges incurred on returned merchandise are the responsibility of the customer.

### Warranty:

Warranty of parts and service is limited to the replacement of defective parts only, and does not cover damage to the car, labor, personal injury or any other damage or injury. Van Steel, Inc. warrants its rear wheel bearing assemblies as follows: Warranty is limited to the replacement and rebuilding of the rear wheel bearing unit for life. Van Steel, Inc. will replace all bearings and seals. All other parts are the responsibility of the owner. Van Steel, Inc. is not responsible for the damage caused by improper installation. The warranty is not affected by mileage of the automobile.

1-800-418-5397 • 727-561-9199  
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facebook.com/vansteelcorvettes  
instagram/vansteelcorvettes

## For Bearing Assemblies and Trailing Arms

**NOTE:** If you purchased a bearing assembly or special ordered trailing arms without rotors, you will need to do a rotor run-out when you install rotors on your assembly. Also if your t-arm assembly came with a spindle flange, you do not need to torque the spindle nut. It has already been done.

**YOU MUST TORQUE THE SPINDLE NUT TO 100 FT/LBS IF A FLANGE IS NOT INCLUDED.**